

# There are exciting things happening in 2023!

Medicaid raises income and resource limits, expanding services for people with disabilities and older adults seeking home care services.

NYSARC is also evolving with helpful new services this year!



## Electronic Payments to Individuals

We are currently piloting electronic payments to individuals and vendors, which will allow us to pay vendors even faster!

While we already pay 50% of large vendors electronically, this new payment method will be for individuals, like landlords, family members, and smaller vendors. With the payee's banking information, we can send disbursement payments electronically rather than sending a check in the mail.

## No Changes to Fee Schedule

With the rising costs of living, NYSARC will not be increasing our fees at this time. We will continue to offer the same fee schedule with lower fees than most other trusts.

## Expanded Automatic Payments Options

NYSARC can now put most monthly expenses that are the same amount each month on automatic payment. This means less work for our beneficiaries and less paperwork to keep track of.

## Submit Disbursement Requests Online

NYSARC Trust Portal users will soon be able to make disbursement requests and upload bills, receipts, and other supporting documents online 24/7. Users must be authorized to submit requests to use this feature.

*To learn more, call (518) 439-8323 or visit [www.nysarctrustservices.org](http://www.nysarctrustservices.org).*

## Want to switch to NYSARC from another pooled trust?

We will waive the one-time enrollment fee for beneficiaries who have already incurred the fees to establish a pooled trust and would like to switch to NYSARC Trust Services.

Contact customer service at (518) 439-8323.